

"Ed Conley has made his way around the world, passionately lending his expertise and experience in the most extreme disaster scenarios. But this book is about so much more than that. No matter who you are or what you do, at its heart it's really a primer on how each of us can lead and be at our best when people need us the most. I'm proud to have worked side by side with Ed in so many challenging and heartbreaking circumstances over the years. Quite simply, there was never a time when Ed didn't leave a place better and more hopeful than when he got there. By sharing what he's learned in this book, Ed has made yet another major contribution to a career spent in public service."

— **Brett Hansard**, Manager of Risk and Crisis Communication, Argonne National Laboratory